Training volunteers

Now that you have a team…

You have to make put it to work. But…

- What can they do?

- Do they know how to do it?

- And can they do it efficiently?

First figure out:

- What professional resources you need in your action plan (long term).

- Who in your team could be more interested in what.

Who is your best candidate:

- Patient or family member
- Very engaged and loyal to the PO
- Fluent english (or willing to learn)
- Flexible job and/or time availability
- Positive & cooperative personality
- Computer literate
- Active on social media

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Fields to train in for Rare Disease NP

Scientific

Management

Communication

Fundraising

Team building

Graphics

Languages

Benefits & Difficulties

Benefits

- Your team gains expertise
- Your volunteers are more motivated and efficient
- You can begin delegating
- You will reach your goals faster and more accurately

Difficulties

- Many people don't have time for training
- Logistic difficulties
- Economical investment
- Finding the right person for the right training

Let's overcome the difficulties

difficulty	online	books	Go local	Invest €	Invest time	fellowships
Time	x	x	x			
Logistics	x	x	x			
€	x	x		x	x	x
Reliability				x	x	

Where to get the science and why?

Where:

- Eurordis Summer School
- EPF Training (Youth and adult)
- Eupati Patient Expert Course
- National Medicine Agency + EMA
- EMM meetings and workshops

Why:

- Patient involvement, engagement and patient centered care,
- patient centered organization,
- avoiding patient preference misdiagnosis,
- improving outcomes, reaching goals

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Other necessary non profit skills:

Non Profit Skills	€ course	Free Online resources	Books	Regional & Local courses	Sponsor fellowship Open day	PO trainer or Umbrella
Management		x	x	x		x
Fundraising	x	x	x		x	x
Communication	x	x		x	x	x
Languages	x			x	x	

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Find your resources and sign up for emails

- Fundraising schools, Universities, websites

- Communication websites and colleges

- Regional EU funded training centers

- National Centers for NON Profit

Then match opportunities with the proper volunteer.

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Mistakes to avoid

- **Don't do all the training yourself.**
- **Involve the people you trained – put them to work.**
- **Don't expect people to organize there own training.**
- **Delegate but don't forget to supervise.**

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Questions?